

MINISTRY OF HIGHER AND TERTIARY EDUCATION SCIENCE AND TECHNOLOGY DEVELOPMENT

SCHOOL OF HOSPITALITY AND TOURISM ZIMBABWE



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ON THE JOB TRAINING

ATTACHMENT LOG BOOK

COURSE:	NATIONAL DIPLOMA IN FOOD AND BEVERAGE MGT
NAME OF	TRAINEE:
DURATIO	N:

INSTITUTION: School Of Hospitality and Tourism

The Director Correspondence:

Att: Training Manager School Of Hospitality and Tourism P.O. Box AC 410

Ascot Bulawayo

TRAINEE INFORMATION

NAME:	
DATE OF BIRTH:	
ID NUMBER:	
CANDIDATE NO.:	
	E-MAIL:
NEXT OF KIN	
NAME:	
CONTACT ADDRESS:	
PHONE:	CELL:
E-MAIL:	FAX:

DATE STAMP

SCHOOL OF HOSPITALITY AND TOURISM

COURSE TUTOR:				
ADDRESS:				
PHONE:E-MAIL:				
On the job training period: FromTo:				
PREAMBLE The Ministry of Higher and Tertiary Education Science and Technology Development through all Institutions shall issue this log book to trainees on the first day of commencement of on the job training. It shall be filled daily by the trainee, every two weeks by the trainee's supervisor where he/she is attached and every four months by a representative from an Institution herein called the training officer or coordinator.				
The log book shall guide both the trainee and the employer as to what aspects of the training have to be covered.				
The logbook remains the property of the School of Hospitality and Tourism and the trainee shall be responsible for the safe keeping during attachment.				
Signed Director				

GUIDELINES TO THE EMPLOYER/SUPERVISOR

The following are guidelines for the benefit of the employer supervisor where a trainee is undergoing on the job training.

- 1. The trainee is expected to work as much as possible under the supervision of a skilled worker.
- 2. The trainee should be placed in the normal operations of the organisation and afforded the opportunity where possible to acquire individual experience.
- 3. The employer to give the trainee guidance and assess his/her performance as closely and as accurately as possible.
- 4. The employer is expected to complete the objective assessment of the trainee in his/her log book once every two weeks for record.
- 5. The employer is expected to use the task table. These are in no way conclusive and extra tasks/skills can be taught to the trainee.
- 6. Trainees who do not abide by the code of conduct (appendix 1) would be subjected to a disciplinary process.

GUIDELINES TO TRAINEE

This logbook forms an important record of your college studies and practical training. It serves as a means of assessing your performance.

For your assessment:

- 1. Fill in the log book daily.
- 2. Record all work done as accurately as possible
- 3. Ensure that you present your log book to your supervisor regularly for confirmation and signature
- 4. Read and understand the code of conduct. Failure to abide by it will lead to disciplinary action being taken against you, which may lead to withdrawal from the course.

TASKS TO BE CARRIED OUT DURING ON THE JOB TRAINING

AREAS TO BE COVERED

Area	Duration
1. Kitchen	2 months
2. Stewarding/Kitchen porter	1 month
3. Stores and Purchasing	1 month
 4. Food Service/Room Service Banqueting service Banqueting office 	4 months
5. Food and Beverage Control	2 months
6. Bar	2 months

DATE		KITCHEN			
DAY/DATE	DESCRIPTION OF WORK DONE	TRAINEE'S COMMENTS			
Week 1					
Week 2					
Week 3					
Week 4					
	Comments:				
Trainee's Sign	nature: D	ate:			

Supervisor's Signature: Date:

DATE		KITCHEN			
DAY/DATE	DESCRIPTION OF WORK DONE	TRAINEE'S COMMENTS			
Week 1					
W. 1.2					
Week 2					
Week 3					
Week 4					
Supervisor's (Comments:				

Trainee's Signature: Date:

Supervisor's Signature: Date:

Lecturer's Signature....... Date:

DEPARTMENT: KITCHEN TO:.... DATE FROM:.... **GRADING** 8 10 Punctuality Skills Personality Hygiene Accuracy Quality of output Observance of safety Product knowledge Proper use of equipment Economic use of materials Where 1 is Poor and 10 is Excellent Performance: Overall comment: Manager's Comment:

Manager signed: Trainee signed:

DEPARTMENT: KITCHEN TO:.... DATE FROM:.... **GRADING** 8 10 Punctuality Skills Personality Hygiene Accuracy Quality of output Observance of safety Product knowledge Proper use of equipment Economic use of materials Where 1 is Poor and 10 is Excellent Performance: Overall comment: Manager's Comment:

Manager signed: Trainee signed:

MONTH		STEWARDING/KITCHEN PORTER			
DAY/DATE	DESCRIPTION OF WORK DONE		TRAINEE'S COMMENTS		
Week 1					
Week 2					
Week 3					
Week 4					
	omments:				
Trainee's Signa	ture:	Date:			

Supervisor's Signature: Date:

Lecturer's Signature....... Date:

STEWARDING/KITCHEN PORTER

DAY/DATE	DESCRIPTION OF WORK DONE	TRAINEE'S COMMENTS
Week 1		
Week 2		
Week 3		
Week 4		
Supervisor's Co	omments:	
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Trainee's Signat	ture: D	ate:
Supervisor's Sig	gnature: D	ate:
Lecturer's Signa	nture D	ate:

DEPARTMENT: STEWARDING/KITCHEN PORTER DATE FROM: TO:.... **GRADING** 8 10 Punctuality Skills Personality Hygiene Accuracy Quality of output Observance of safety Product knowledge Proper use of equipment Economic use of materials Where 1 is Poor and 10 is Excellent Performance: Overall comment: Manager's Comment:

Manager signed: Trainee signed:

DEPARTMENT ASSESSMENT FORM DEPARTMENT: PORTER DATE FROM: TO:.... GRADING 10 Punctuality Skills Personality Hygiene Accuracy Quality of output Observance of safety Product knowledge Proper use of equipment Economic use of materials

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Manager signe	ed:	 	 Tra	inee s	igned		• • • • • •	 ••••

MONTH			
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STORES AND PURCHASING

DAY/DATE	DESCRIPTION OF WORK DONE		TRAINEE'S COMMENTS
Week 1			
Week 2			
Week 3			
Week 4			
Supervisor's Co	omments:		
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Trainee's Signar	ture:	Date:	
Supervisor's Sig	gnature:	Date:	
Lecturer's Signa	ature	Date:	

RECORD OF WORK DONE STORES AND PURCHASING

DAY/DATE	DESCRIPTION OF WORK DONE		TRAINEE'S COMMENTS
Week 1			
W 1.2			
Week 2			
Week 3			
Week 4			
Supervisor's Co	omments:		
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i rainee's Signat	ture:	Date:	
Supervisor's Sig	gnature:	Date:	
Lecturer's Signa	ature	Date:	

DEPARTMENT: STORES AND PURCHASING

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Skills										
Personality										
Hygiene										
Accuracy										
Quality of output										
Observance of safety										
Product knowledge										
Proper use of equipment										
Economic use of materials										
Where 1 is Poor and 10 is Excellent	ent									
Performance:										
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Manager's Comment:										
Manager signed:			T	rainee	signe	d:				

DEPARTMENT: STORES AND PURCHASING

GRADING	1	2	3	4	5	6	7	8	9	10
Punctuality										
Skills										
Personality										
Hygiene										
Accuracy										
Quality of output										
Observance of safety										
Product knowledge										
Proper use of equipment										
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Manager signed:										

MONTH	FOOD SERVICE
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DAY/DATE	DESCRIPTION OF WORK DONE		TRAINEE'S COMMENTS			
Week 1						
Week 2						
Week 3						
Week 4						
Supervisor's Co	omments:					
Trainee's Signat	ture:	Date:				
Supervisor's Signature:						
Lecturer's Signa	ature	Date:				

MONTH	FOOD SERVICE

DAY/DATE	DESCRIPTION OF WORK DONE		TRAINEE'S COMMENTS
Week 1			
Week 2			
Week 3			
Week 4			
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Supervisor's C	omments:		
Trainee's Signa	ture:	Date:	
Supervisor's Signature	gnature:	. Date:	
Lecturer's Sign	ature	Date:	

DEPARTMENT: FOOD SERVICE

DATE FROM:		ТО):		• • • • • • • • •					
GRADING	1	2	3	4	5	6	7	8	9	10
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Skills										
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Quality of output										
Observance of safety										
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Economic use of materials										
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DEPARTMENT: FOOD SERVICE

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Skills										+
Personality										
Hygiene										1
Accuracy										
Quality of output										
Observance of safety										1
Product knowledge										1
Proper use of equipment										1
Economic use of materials										+
Where 1 is Poor and 10 is Excellent	ent									
Performance:										
Overall										
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BANQUETTING SERVICE

DAY/DATE	DESCRIPTION OF WORK DONE	TRAINEE'S COMMENTS
Week 1		
Week 2		
Week 3		
week 3		
Week 4		
Supervisor's Co	omments:	
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Trainee's Signat	ture: Date:	
Supervisor's Sig	gnature: Date:	
Lecturer's Sions	ature Date:	

BANQUETTING OFFICE

DAY/DATE	DESCRIPTION OF WORK DONE		TRAINEE'S COMMENTS
Week 1			
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Week 3			
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Week 4			
Supervisor's C	fomments:		
Trainee's Signa	ature:	. Date:	
Supervisor's Si	gnature:	. Date:	
Lecturer's Sign	ature	Date:	

DEPARTMENT: BANQUETTING SERVICE DATE FROM:.... TO:.... **GRADING** 8 10 Punctuality Skills Personality Hygiene Accuracy Quality of output Observance of safety Product knowledge Proper use of equipment Economic use of materials Where 1 is Poor and 10 is Excellent Performance: Overall comment: Manager's Comment:

Manager signed: Trainee signed:

DEPARTMENT: BANQUETTING OFFICE DATE FROM:.... TO:.... **GRADING** 8 10 Punctuality Skills Personality Hygiene Accuracy Quality of output Observance of safety Product knowledge Proper use of equipment Economic use of materials Where 1 is Poor and 10 is Excellent Performance: Overall comment: Manager's Comment: Manager signed: Trainee signed:

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MONTH FOOD AND BEVERAGE CONT	MONTH	FOOI	O AND BEVERAGE CONTRO

DAY/DATE	DESCRIPTION OF WORK DONE	7	TRAINEE'S COMMENTS
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Week 3			
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Supervisor's Co	omments:		
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Trainee's Signat	ture:	Date:	
Supervisor's Sig	gnature:	Date:	
Lecturer's Signa		Date:	

	RECORD OF	WORKED ONE	
MONTH		FOOD	AND BEVERAGE CONTROL

DAY/DATE	DESCRIPTION OF WORK DONE		TRAINEE'S COMMENTS
Week 1			
Week 2			
Week 3			
Week 4			
Supervisor's Co	omments:		
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Supervisor's Sig	gnature:	Date:	
Lecturer's Signa	ature	Date:	

DEPARTMENT: FOOD AND BEVERAGE CONTROL DATE FROM:.... TO:.... **GRADING** 6 8 10 Punctuality Skills Personality Hygiene Accuracy Quality of output Observance of safety Product knowledge Proper use of equipment Economic use of materials Where 1 is Poor and 10 is Excellent Performance: Overall Manager's Comment: Manager signed: Trainee signed:

DEPARTMENT: FOOD AND BEVERAGE CONTROL DATE FROM:.... TO:.... **GRADING** 8 10 Punctuality Skills Personality Hygiene Accuracy Quality of output Observance of safety Product knowledge Proper use of equipment Economic use of materials Where 1 is Poor and 10 is Excellent Performance: Overall comment: Manager's Comment:

Manager signed: Trainee signed:

BAR

MONTH.....

DAY/DATE	DESCRIPTION OF WORK DONE	TRAINEE'S COMMENTS
Week 1		
Week 2		
Week 3		
Week 4		
Supervisor's C	omments:	
Trainee's Signa	ature:	Date:
Supervisor's Si	gnature:	Date:
Lecturer's Sign	ature	Date:

MONTH.....

BAR

DAY/DATE	DESCRIPTION OF WORK DONE	TRAINEE'S COMMENTS	
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Week 2			
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Trainee's Signat	ture:	Date:	
Supervisor's Sig	gnature:	Date:	
Lecturer's Signa	nture	Date:	
Lecturer's Signa	Lecturer's Signature Date:		

DEPARTMENT: BAR

DATE FROM:		ТО):							
GRADING	1	2	3	4	5	6	7	8	9	10
Punctuality										
Skills										
Personality										
Hygiene										
Accuracy										
Quality of output										
Observance of safety										
Product knowledge										
Proper use of equipment										
Economic use of materials										
Where 1 is Poor and 10 is Excelle	ent									
Performance:										
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Manager signed:			Т	rainee	sione	q.				

MINISTRY OF HIGHER AND TERTIARY EDUCATION CODE OF CONDUCT FOR TRAINEE ON ON-THE –JOD-TRAINING

Tec. Voc Education training involves the relevant theory in class and relevant practical and, or work experience activities. Work attachment provides the trainee with an opportunity to work in a real work environment for the trade. This enables the student to acquire and apply the requisite trade skills in a realistic work/production environment.

During work attachment, the trainees (students) are expected to conduct themselves in an exemplary and respectable manner in which is compatible with both the college and the company culture. The following are guidelines on the conduct expected of the trainees while on work attachment:

- 1. During on-the-job training the trainee will report at the company for the same number of days and hours per day, as the personnel working in the same trade in that company.
- 2. Once attached, trainees are not allowed to move from one company to another without the express permission of the co-ordinator of the parent institution.
- 3. No trainee is allowed to ask for any remuneration or favours from the company and the company is not obliged to pay anything to the trainee.
- 4. The trainee's co-ordinator and the company's attachment controller or training officer shall be informed by the trainee, of the reasons for any absence from duty within 24 hours of the absence.
- 5. Should a trainee be absent from the company for periods longer than 3 days due to sickness or any other acceptable reason, a medical certificate (signed by a qualified medical practitioner) or a written submission by the trainee, on the reasons of absence, shall be sent to the company's attachment controller or training officer. The student should send a copy of the same reasons to the institution.
- 6. The trainee is expected to maintain a high standard of time keeping and must be punctual at all times.
- 7. The trainee should take care of, economically and correctly use all company property, tools, resources and equipment and should ensure that any items borrowed from the company's stores are returned within the required time.
- 8. Trainees should not smoke during working hours in the workshop or other work places. However, they may do so in those places set aside for smoking by the company (where they are available).
- 9. Trainees should not drink alcoholic beverages or take dangerous drugs during working hours, including lunch and other breaks. if the student is on prescribed medication, which is likely to impair her/his judgement, the student should inform his/her supervisor.

- 10. Any company information concerning manufacturing processes, products, costing and financial results and other activities obtained by the trainee during on the job training shall be regarded as confidential. The information should not be passed to other people in any form, without the express permission of the company's management.
- 11. The trainees are expected to comply with all company work procedures and safety regulations throughout their on the job training.
- 12. Trainees shall comply with all reasonable requests and orders by the company's supervisors and management staff. Should it be felt (by the trainees) that the order or request seems unreasonable guidance should be obtained from the appropriate institute's co-ordinator.
- 13. At all times within the best of his/her ability, experience and training, the trainee shall work to the standard of quality, accuracy and time specified by the supervisors.
- 14. The trainee is expected at all times to act as an ambassador for polytechnic and ministry and to behave in an acceptable manner, both professionally and socially.
- 15. The trainee is expected to follow the company's channel of communication if the need to do so arises. All communication with the institution must be channelled through the coordinator.
- 16. Any behaviour or conduct likely to bring disrepute and disrespect to the polytechnic or to the government may lead to appropriate disciplinary action being taken against the trainee.
- 17. A trainee who is dismissed from the company for misconduct may be with drawn from the course.
- 18. Any trainee found guilty of violation, or failure to observe, the above code of conduct may have disciplinary action taken against him/her ranging from suspension to withdrawal.

19. Any student expelled from attachment is deemed to be expelled from the College as well.

				promise to abide b	,
period period	of	on on	the	job	
Signed:		this	s day of .		

Signature

Date

Name

PLEASE CONFIRM THAT THIS STUDENT WAS AT YOUR ORGANISATION
PERIODTO
SIGNED
HR/GM/REPRESENTATIVE